# 19. Covered California Quality Improvement Strategy (QIS) - INSTRUCTIONS FOR DATA TEMPLATE

Section 19.2 of the QIS requires applicants to submit data for each initiative area. Some questions can be completed within the application in Proposal Tech while others require completion using this reporting template.

Each sheet corresponds with a question from the QIS and can be linked using the number on the tab. Some questions require separate reporting by product. The cell(s) requiring a data point are outlined in **bold dark red**. If data are not available for any of these questions, click the box below the table and provide an explanation in the details box. Please report best available data and information including new payment strategies. Data or strategies not available by the due date for the Certification Application for 2018 shall be reported by the end of the third quarter of 2017.

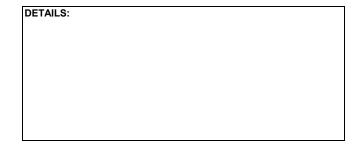
Please do not adjust the formatting or settings of the table and charts. This reporting template will be used in future years to track progress on Attachment 7 requirements.

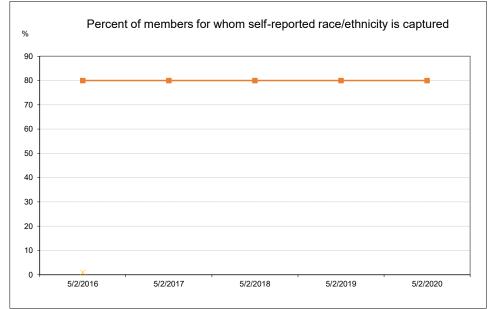
## 19.2.2 QIS for Reducing Health Disparities and Assuring Health Equity

## 19.2.2.1 Provide the percent of members for whom self-reported data is captured for race/ethnicity

This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements. Provide the percent of Covered California members for whom self-reported data is captured for race/ethnicity in Attachment E QIS Run Charts. If the Applicant does not currently have Exchange business, please report on all lines of business excluding Medicare. Self-identification may take place through the enrollment application, web site registration, health assessment, reported at provider site, etc. For reapplying Applicants, enter the percentage reported in the previous Certification Application as well (May 2016).

| ertical Axis Label<br>Graph Label | • •           | ers for whom self-reported race | e/ethnicity is captur |
|-----------------------------------|---------------|---------------------------------|-----------------------|
| Date /<br>Observation             | % Self-report | Goal                            |                       |
| 5/2/2016                          |               | 80                              |                       |
| 5/2/2017                          |               | 80                              |                       |
| 5/2/2018                          |               | 80                              | %                     |
| 5/2/2019                          |               | 80                              |                       |
| 5/2/2020                          |               | 80                              | 90                    |





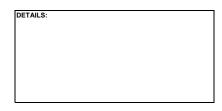
### 19.2.3.1 Number and percentage of members by product in the health plan's Covered California business who either selected a Personal Care Physician (PCP) or were assigned - HMO

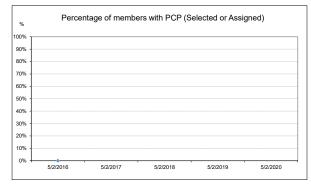
This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements. If the plan did not have Covered California business during the prior calendar year, please report on the full book of business excluding Medicare.

| Vertical Axis Label | %   |
|---------------------|---|
| Graph Label         | Percentage of members with PCP (Selected or Assigned) |
| -                   |   |

Numerator: Number of Covered California members who have selected or were assigned to a PCP Denominator: Total Covered California membership

| Denominator: | I otal | Covered | California | membershij |
|--------------|--------|---------|------------|------------|
|              |        |         |            |            |





### 19.2.3.1 Number and percentage of members by product in the health plan's Covered California business who either selected a Personal Care Physician (PCP) or were assigned - PPO

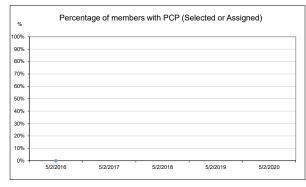
This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements. If the plan did not have Covered California business during the prior calendar year, please report on the full book of business excluding Medicare.

| Vertical Axis Label | %   |
|---------------------|---|
| Graph Label         | Percentage of members with PCP (Selected or Assigned) |
|                     |   |

Numerator: Number of Covered California members who have selected or were assigned to a PCP Denominator: Total Covered California membership

| Date /<br>Observation | Numerator | Denominator | % |
|-----------------------|-----------|-------------|---|
| 5/2/2016              |           |             |   |
| 5/2/2017              |           |             |   |
| 5/2/2018              |           |             |   |
| 5/2/2019              |           |             |   |
| 5/2/2020              |           |             |   |





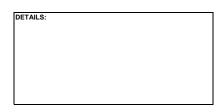
#### 19.2.3.1 Number and percentage of members by product in the health plan's Covered California business who either selected a Personal Care Physician (PCP) or were assigned - EPO

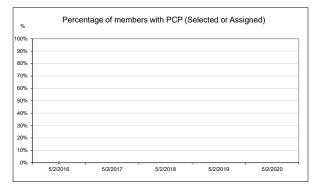
This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements. If the plan did not have Covered California business during the prior calendar year, please report on the full book of business excluding Medicare.

| Vertical Axis Label | %   |
|---------------------|---|
| Graph Label         | Percentage of members with PCP (Selected or Assigned) |
| -                   |   |

Numerator: Number of Covered California members who have selected or were assigned to a PCP Denominator: Total Covered California membership

| Date /<br>Observation | Numerator | Denominator | % |
|-----------------------|-----------|-------------|---|
| 5/2/2016              |           |             |   |
| 5/2/2017              |           |             |   |
| 5/2/2018              |           |             |   |
| 5/2/2019              |           |             |   |
| 5/2/2020              |           |             |   |





#### 19.2.3.3 Number and percentage of Covered California members who obtain their primary care in a PCMH

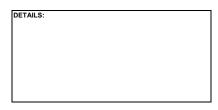
This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements. If the plan did not have Covered California business during the prior calendar year, please report on the full book of business. For this measurement, PCMH is defined as a provider or clinic that has received either NCQA PCMH Recognition or The Joint Commission PCMH Certification.

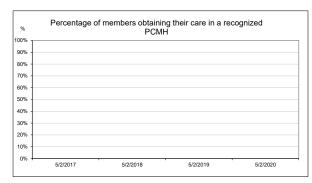
| Vertical Axis Label | %   |
|---------------------|---|
| Graph Label         | Percentage of members obtaining their care in a recognized PCMH |

Numerator: Number of Covered California members obtaining their care in a recognized PCMH (or number of members in a full book of business)

Denominator: Total Covered California membership (or total membership)

| Date /<br>Observation | Numerator | Denominator | % |
|-----------------------|-----------|-------------|---|
| 5/2/2017              |           |             |   |
| 5/2/2018              |           |             |   |
| 5/2/2019              |           |             |   |
| 5/2/2020              |           |             |   |





#### 19.2.3.4 Current payment strategies for maternity services and number of network hospitals paid using strategy

This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements.

| Vertical Axis Label %  |
|--|
| Graph Label Number providers paid using payment strategies to incentivize adoption of PCMH |

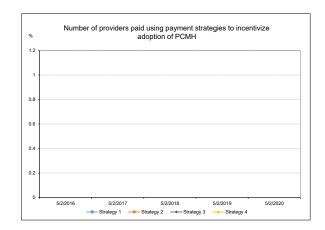
Please list and assign a name to each payment strategy and report the number of providers paid using the strategy in the table below. If the number of strategies exceed the available columns, please add additional columns.

| Payment Strategy Name | Description | Product (HMO, PPO, EPO) |
|-----------------------|-------------|-------------------------|
| Strategy 1            |             |                         |
| Strategy 2            |             |                         |
| Strategy 3            |             |                         |
| Strategy 4            |             |                         |

|    | Date /<br>Observation | Strategy 1 | Strategy 2 | Strategy 3 | Strategy 4 | Denominator |
|----|-----------------------|------------|------------|------------|------------|-------------|
|    | 5/2/2016              |            |            |            |            |             |
| ı  | 5/2/2017              |            |            |            |            |             |
| ı  | 5/2/2018              |            |            |            |            |             |
| ı  | 5/2/2019              |            |            |            |            |             |
| -[ | 5/2/2020              |            |            |            |            |             |

Numerator: Number of providers paid under payment strategy or each payment strategy Denominator: Total number of priary care providers

| DETAILS: |  |  |
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### 19.2.5 QIS for Appropriate Use of C-Sections

## 19.2.5.1 Number and percentage of all network hospitals reporting to the California Maternity Quality Care Collaborative's (CMQCC) Maternal Data Center (MDC)

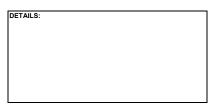
This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements.

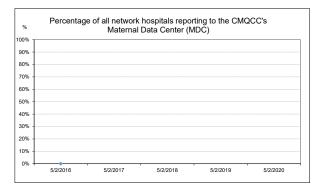
| Vertical Axis Label | %   |
|---------------------|---|
| Graph Label         | Percentage of all network hospitals reporting to the CMQCC's Maternal Data Center (MDC) |
|                     |   |

Numerator: Number of network hospitals reporting to CMQCC

Denominator: Total number of hospitals providing maternity services in network

| Date /<br>Observation | Numerator | Denominator | % |
|-----------------------|-----------|-------------|---|
| 5/2/2016              |           |             |   |
| 5/2/2017              |           |             |   |
| 5/2/2018              |           |             |   |
| 5/2/2019              |           |             |   |
| 5/2/2020              |           |             |   |





## 19.2.5 QIS for Appropriate Use of C-Sections

### 19.2.5.3 Current payment strategies for maternity services and number of network hospitals paid using strategy

This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements.

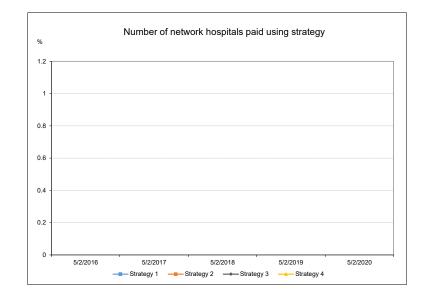
| Vertical Axis Label 🖔                                       |
|---|
| VOITICAL PARIS LABOR 1/4                                    |
| Graph Label Number of network hospitals paid using strategy |

Please list and assign a name to each payment strategy and report the number of network hospitals paid using the strategy in the table below. If the number of strategies exceed the available columns, please add additional columns.

| Payment Strategy Name | Description | Product (HMO, PPO, EPO) |  |
|-----------------------|-------------|-------------------------|--|
| Strategy 1            |             |                         |  |
| Strategy 2            |             |                         |  |
| Strategy 3            |             |                         |  |
| Strategy 4            |             |                         |  |

| Date /<br>Observation | Strategy 1 | Strategy 2 | Strategy 3 | Strategy 4 | Denominator |
|-----------------------|------------|------------|------------|------------|-------------|
| 5/2/2016              |            |            |            |            |             |
| 5/2/2017              |            |            |            |            |             |
| 5/2/2018              |            |            |            |            |             |
| 5/2/2019              |            |            |            |            |             |
| 5/2/2020              |            |            |            |            |             |

**Numerator:** Number of hospitals paid under payment strategy or each payment strategy **Denominator:** Total number of network hospitals providing maternity services



## 19.2.6 QIS for Hospital Patient Safety

## 19.2.6.3 Percentage of hospital reimbursement at risk for quality performance

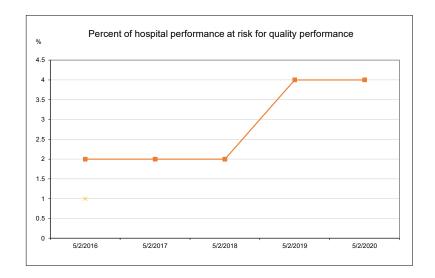
This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements.

| Vertical Axis Label | %  |
|---------------------|--|
| Graph Label         | Percentage of hospital performance at risk for quality performance |
|                     |  |

**Numerator:** Hospital payment dollars tied to quality performance **Denominator:** Total hospital payment dollars

| Date /<br>Observation | Value | Goal |
|-----------------------|-------|------|
| 5/2/2016              |       | 2    |
| 5/2/2017              |       | 2    |
| 5/2/2018              |       | 2    |
| 5/2/2019              |       | 4    |
| 5/2/2020              |       | 4    |

| Quality indicators used to assess performance: |             |  |  |  |
|--|-------------|--|--|--|
| Indicator                                      | Description |  |  |  |
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## 19.2.6 QIS for Hospital Patient Safety

## 19.2.6.4 Number and percentage of hospitals with reimbursement at risk for quality performance

This report may be used on a quarterly or biannual basis to track progress on Attachment 7 requirements.

| Vertical Axis Label | %  |
|---------------------|--|
| Graph Label         | Percentage of hospitals with reimbursement at risk for quality performance |

Numerator: Hospitals with payment tied to quality performance

**Denominator:** Total number of network hospitals

| Observation | Numerator | Denominator | % |
|-------------|-----------|-------------|---|
| 5/2/2016    |           |             |   |
| 5/2/2017    |           |             |   |
| 5/2/2018    |           |             |   |
| 5/2/2019    |           |             |   |
| 5/2/2020    |           |             |   |

